

Before you go

IMPORTANT: Children 3-5 will need a separate ticket for the Lost Chambers Aquarium.

Red Route:

- The bus leaves Dubai Mall every half hour from 09:00 until 17:00.

Blue Route:

- The bus leaves Dubai Mall every half hour from 09:00 until 17:00.

Sunset and Night Tour

- This is not a hop-on hop-off tour. There is one loop per day. The tour lasts two hours.
Pick-up times:
- Stop 1 - The Dubai Mall: 18:00
- Stop 2 - Mina Seyahi - Dubai Marina: 18:45
- Stop 3 - Atlantis The Palm: 19:00
- Stop 4 - Fairmont The Palm: 19:05
- Stop 5 - Souk Madinat Burj Al Arab : 19:20
- Stop 6 - Mall of The Emirates: 19:30

Al Seef Dhow Cruise:

- Daily and hourly from 10:00 to 15:00.
- Location: Al Seef - Stop 4 (Al Seef Heritage Area)
- For further details please check with our staff.

Lost Chambers Aquarium (included with 2 and 3-day passes):

- Open daily from 10:00 to 21:00
- Location: Atlantis The Palm - Stop 3 Blue Route
- You can redeem your vouchers at any of our bus stops or you can go to one of the locations below to redeem your vouchers and speak to our friendly, helpful team on how to get the most out of your tour and visit to Dubai.
- The Al Seef Dhow Cruise and Lost Chambers Aquarium must be used within one week from the date you redeem your voucher at The Dubai Mall.

Customer Support locations:

- The Dubai Mall bus parking
- The Dubai Aquarium & Underwater Zoo (ground floor and second floor)

- Mall of the Emirates Gate 4 (Tourist bus parking next to Ski Dubai)
- Atlantis The Palm (Next to the monorail station)
- JBR The Beach (Amwaj next to KFC restaurant)
- Souk Madinat Jumeirah (next to Seattle's Best Coffee)
- Nakheel Mall (monorail entrance)

Atlantis's child policy is from 3 years old. So 3- and 4-year-olds will need a separate ticket to access Lost Chambers.